



kenza cloud



Empowering Commercial Customers and Contractors to Remotely Control, Monitor, and Analyze Mitsubishi Electric VRF Systems



System Monitoring

Monitor multiple control points and track data in real time with powerful visualization tools



Plug and Play Setup

Connect up to 50 indoor and outdoor units with one RMD-50A kenza cloud Gateway





Alarms and Notifications

Get equipment alarms for immediate action and reduced downtime



System Analytics

Verify your equipment performance with powerful, downloadable analytics





System Scheduling

Set one-time or recurring scheduled events, even spanning multiple days



System Control

Control your fleet of equipment from a single screen





System Data

Remotely download five days of Maintenance Tool data to monitor the operation of CITY MULTI® equipment. Record and save system data for error code analysis, extended warranty, and troubleshooting purposes



Scheduled Events

Schedule temperature, modes, fan speeds, and more for recurring or onetime events to ensure comfort when you need it



Refrigerant Check

Analytics will calculate under, over, and good refrigerant levels for Y-Series systems. Refrigerant can be checked during system installation and year over year to determine if there is a leak



Real-time Monitoring

Monitoring captures multiple characteristics of the system on a single graph to help identify the root causes of issues and inform troubleshooters of issues remotely



Installation Analytics

The branch port check for R2-Series Systems confirms that branch box controllers were wired and piped correctly, and the Test Run feature tests cooling and heating during commissioning to confirm the system is working correctly



Site Alert

Site Alerts informs you by email or browser notifications when the system needs attention

Specifications	
HVAC Equipment Connectivity Input	Mitsubishi Electric M-NET
kenza cloud Connectivity Output	Ethernet
Power Rating	AC 24 V, 0.06A 50/60 Hz
	DC 24 V, 0.18A
	M-Net 17-30 V, 0.06A
Weight	0.5 kg, 1.13 lb
Licensing Terms	Free Tier, Monthly Plan, Annual Plan
Alert Notifications	Email, On-Screen Notifications
Downloadable History	5 Days
Input Capacity	50 Indoor or Outdoor Units

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